



**Job Title:** YV Senior Site Reliability Engineer  
**Department:** 219- YouVersion  
**Reports to:** YouVersion Site Reliability Engineer Manager  
**Status:** Exempt  
**Supervisory role:** No  
**Last updated:** 9/1/2021

*Life.Church wants to make a lasting difference in your life, in our community, and in the world. Our mission is to lead people to become fully devoted followers of Christ. That's how we're able to make a difference, and it's the driving force behind everything we do.*

## Job Summary

The YV Senior Site Reliability Engineer is responsible for ensuring the integrity, performance, reliability, and cost effectiveness of the cloud-based infrastructure and related systems supporting the applications and platforms operated by Life.Church. This role will oversee and assist with the development of software, performance of regular maintenance, and responding to escalated site reliability issues. The Senior Site Reliability Engineer is also responsible for researching industry best practices and stewarding resources for the team.

## Duties and Responsibilities

- I. Support site reliability operations and initiatives
  - Develop and maintain high level software to support network operations and ensure seamless deployments
  - Determine solutions that meet business needs while defining short- and long-term goals
  - Limit system downtime by defining and enforcing standards for incident responses
  - Perform regular maintenance and monitoring for organizational infrastructure systems
  - Monitor application performance and other key metrics to ensure accuracy and that they are highly scalable and resilient
  - Respond to highly escalated site reliability issues
- II. Other site reliability responsibilities
  - Conduct regular research on best practices and new technologies for implementation
  - Define and enforce process documentation procedures and hand-off guidelines
  - Develop and train other Site Reliability Engineers on best practices
  - Monitor costs for both infrastructure and development for site reliability

## Knowledge, Skills and Abilities

- Excellent verbal, written, and interpersonal communication skills in order to maintain relationships and partnerships
- Maintain a systematic and organized approach to completing assignments accurately, thoroughly, and timely
- Clearly explain complicated and detailed processes in a concise and simple way
- Ability to self-motivate, take initiative, make independent decisions, and problem-solve
- Ability to collaborate in a team environment and work independently
- Strong leadership skills and understanding on developing and guiding others

## Education/Experience

- High School Diploma or GED
- 7+ years of related work experience
- Bachelor's degree in computer science preferred
- Professional certifications in cloud engineering programs preferred

## Working Conditions and Requirements

This position receives general direction while working from established policies and objectives. This position plans and carries out assignments and will resolve most situations that arise. Completed work is generally monitored only to determine the effectiveness in meeting position/team objectives. This role works in a fast-paced environment with multiple interruptions. It is essential for this role to balance daily responsibilities while maintaining a high level of concentration and stress tolerance.

The physical activity of this job includes sitting, standing, and walking for an extended period of time. This role regularly communicates through talking and hearing and must be able to do so efficiently and effectively. Must be able to lift up to 25 pounds on occasion.

At Life.Church, every staff member and intern is a minister, and is expected to fully engage in the ministry of the church. We consider ministry readiness, and an individual's capacity to represent Life.Church's beliefs as a minister, during the selection process for all staff and intern positions. An essential function within every position held by a staff member or intern at Life.Church is to uphold and represent Life.Church and our beliefs in all areas of personal and professional life.

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Employee Name (Printed)

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Employee Signature

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Date

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Team Leader Signature

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Date